



Frequently Asked Club Dues Questions (Enrolled Owners)

Q. What are Club Dues?

- A. "Club Dues" (sometimes referred to as Exchange Company Dues) refers to the consolidated annual fee payable by both Enrolled Owners and Points Owners for their membership (or enrollment) in the Marriott Vacation Club Destinations™ Exchange Program. For Enrolled Owners, payment of Club Dues ensures your continued enrollment in the Marriott Vacation Club Destinations™ Exchange Program for the following year. This annual fee replaces many of the a la carte fees otherwise payable for various reservation and usage options such as locking off, membership with Interval International® and trading for Marriott Bonvoy® points.

Q. What is the due date for my Club Dues?

- A. Please refer to your Club Dues invoice for your exact due date.

Q. What are my Club Dues payment options?

- A. **Option 1:** You may pay 24 hours a day, 7 days per week at MarriottVacationClub.com.

Option 2: Mail your check (in US funds) payable to Marriott Resorts, Travel Company, Inc. (with or without your Club Dues coupon) to: *Marriott Resorts Hospitality Corporation, P.O. Box 382056, Pittsburgh, PA 15250-8056* (Please include your customer number on your check).

Option 3: Contact a Vacation Ownership Advisor (VOA) at 1-888-MVCI-VOA (888-682-4862). For owners residing in Europe, please contact a Representative at toll free +800 88 55 66 77 or International Rates: +353 21 730 4444. We are available Monday – Friday from 8:30 a.m. – 6:00 p.m. Saturday 10 a.m. – 2 p.m. Irish/UK Time.

For owners residing in other countries, please contact a Vacation Ownership Advisor (VOA) at your applicable service office for assistance. Visit MarriottVacationClub.com and click on the "Contact Us" link at the top right corner of the page for specific contact information.

Q. As an Enrolled Owner, why do I pay Club Dues prior to when I am scheduled to occupy?

- A. Annual Club Dues paid to the Exchange Company by Enrolled Owners do not relate in any way to the Enrolled Owners' specific reservations for occupancy of accommodations. Timely payment of Club Dues is critical to fund the operation of the Exchange Program throughout the year.

Q. As an Enrolled Owner, if I don't elect my enrolled week(s) for Vacation Club Points this year, do I still have to pay maintenance fees and Club Dues?

- A. Yes. You must always pay the annual maintenance fees to the owners association(s) which govern the resorts in which you own enrolled week(s). In addition, you will be required to pay Club Dues to the Exchange Company even if you do not elect your enrolled week(s) for Vacation Club Points. Payment of Club Dues covers your membership

with Interval International®, trading for Marriott Bonvoy® points and a number of other transactions such as cancellation of an existing reservation.

Q. I enrolled this year and was told that Club Dues were included in the enrollment fee. Why am I receiving a Club Dues bill this year?

- A. The initial enrollment fee includes the Club Dues for the year of enrollment. Club Dues are billed to Enrolled Owners by the Exchange Company on a calendar year basis. The Club Dues bill you received was the Exchange Company's annual invoice for the following calendar year.

Q. I have enrolled multiple weeks. I was told that Club Dues were billed on a "per Owner" basis. Why did I receive more than one invoice for Club Dues for my enrolled weeks?

- A. If you enrolled weeks that have different titles (i.e., different legal owners) or multiple owner numbers, you may have received multiple bills for Club Dues. You should contact your VOA to determine whether you can link your owner numbers together to simplify your billing.

Q. I enrolled a week with Every-Other-Year occupancy. Why am I being charged a full Club Dues fee?

- A. Once you enroll your Every-Other-Year week, you will pay annual Club Dues as you will have access to other Exchange Program features such as banking, borrowing, and access to exchanges through Interval International®. Your usage will continue to be every other year, and you will receive the full usage every other year. When you deposit your enrolled week(s) with the Exchange Company in exchange for Vacation Club Points, you will receive the full year's worth of Vacation Club Points during your applicable Use Years.

Q. Why was Value Added Tax added to my annual Club Dues assessment?

- A. Value Added Tax is assessed on your Club dues by law based on the applicable rates for the jurisdiction of the underlying resort weeks which you have enrolled.

If the term of your enrollment in the Marriott Vacation Club Destinations™ Exchange Program expires on December 31, 2020, then to avoid automatic renewal for 2021 you may either: (i) withhold payment of the Club Dues invoice for 2021, or (ii) send written notice to [Marriott Vacation Club, Attention: Enrollments, 310 Bearcat Drive, Salt Lake City, Utah 84115](mailto:MarriottVacationClub@marriottvacationclub.com) prior to January 1, 2021. Enrolled Owners who elect not to renew will lose the ability to exchange their week(s) for Vacation Club Points. Subsequent re-enrollment will require payment of the then current enrollment fee.